



### E-Reservation Ticket



Ticket Number	8565878	Transaction Id :	20250404210320000114863729507766226
Transaction Date & Time :	04-04-2025 10:30:25 AM	Bus Service Name :	MUMBAI CENTRAL TO GUHAGAR
Bus Service No. :	L3204	Bus Service Type :	ORDINARY
Passenger Boarding Point :	DADAR EAST	Passenger Alighting Point :	MARGTAMHANE
Date of Journey :	15-04-2025	Departure time from Starting Place :	21:00
Approx. Boarding Time :	15-04-2025 21:17	No. of Seats :	35
Customer Mobile No :	9773568058	Travelling Passenger Mobile No :	9869143895
Customer Mail Id :	sachinmali20@gmail.com	Depot Name :	GUHAGAR
Booking Mode :	MOB	No. of Infants :	
Original Ticket No.			

Name	Age	Adult / Child	Sex	Seat No	Seat Status	Concession Selected	Conc Proof	Conc. Proof Details
SUDHIR SHANKAR MALI	47	Adult	M	35	Confirmed			

#### Total Fare Details

BASIC FARE	482.40
ASN	1.00
RESERVATION	5.00
ROUNDING	-0.40
<b>Total Ticket Amount</b>	<b>488.00</b>

#### Important :-

1) This E-Ticket is not transferable. This E-Ticket is valid only for the details specified above. The passenger having this E-Ticket required to carry print out of this E-Ticket or to show the soft copy of E-Ticket or E-Ticket SMS sent by MSRTC/AGENT on his Mobile, Tab , Laptop, etc. Along with Photo ID Card in original like Voter ID, Pan Card, Adhar Card, Driving License, Passport etc

2) Senior Citizen must carry his original photo ID as mentioned in E- Ticket or SMS during travel. Photo ID issued by appropriate authority should be enough elaborative and legible to establish a proof of age of 65 years or above and resident of State of Maharashtra.

3) If passenger having concessional Ticket found without valid ID , the ticket will be treated as Invalid Ticket and amount tendered towards E-Ticket will be forfeited in default. In addition the passenger would be required to purchase a fresh ticket as a normal passenger.

4) Corporation reserves the rights to change/cancel the bus service mentioned in the E- Ticket.

5) Passenger will have to pay the fare difference if any in case of Revision of fare or Change of Service .

6) Cancellation Rules & Refund Procedure for E-Tickets : E-Ticket cancellation is permitted through M.S.R.T.C site(public.msrtcors.com). Cancellation is allowed before 4 hours of scheduled departure time from originating bus station. In case, if passenger is absent for journey, no refund will be given to the passenger. Following cancellation charges are applicable.

I) 10% ticket fare will get deducted if the ticket is cancelled 24 hrs. before the departure time.

II) 25% ticket fare will get deducted if the ticket is cancelled 12 hrs. before the departure time.

III) 50% ticket fare will get deducted if the ticket is cancelled 4 hrs. before the departure time. The departure time means departure time of the originating bus station. Reservation charges and convenience charges including GST charge are not refundable.

**Wish You Happy Journey**

**For more detail visit us @ [www.public.MSRTCors.com](http://www.public.MSRTCors.com)**

**Send your support e-mails to: [MSRTC helpdesk@gmail.com](mailto:MSRTC helpdesk@gmail.com)**

**Payment gateway Support Email Id: [payments.helpdesk@paytm.com](mailto:payments.helpdesk@paytm.com)**

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